

Probe Software

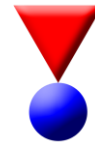
Software for MicroAnalysis

Probe for EPMA

Probe Image

PictureSnapApp

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Technical Support Options:

Probe Software is pleased to offer a Technical Support Option program for all Probe Software customers provided by internationally recognized experts in microanalysis on a yearly subscription plan.

High Quality Support and Advice:

This program provides direct access to our experienced specialists who will leverage your investment in Probe Software products. This email and phone support service is available for a nominal annual fee to analytical laboratory managers and instrument operators who use our Probe for EPMA and/or Probe Image electron microprobe software systems. With this technical support option program, our experts will become your experts, to help you solve your difficult sample characterization problems:

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Our microprobe specialists can provide support, technical advice, and analytical expertise for:

1. New software features and how to take advantage of them.
2. Instrument specific methods and techniques.
3. Analytical parameters and sample specific suggestions and advice.
4. Instrument calibration and performance characterization procedures.
5. Quality control monitoring and improved sample throughput efficiency.
6. Imaging and EDS integration and professional report generation.

Our Technical Support phone/email plan is available to all Probe Software customers for US \$1000 per year. Please contact Barbara Donovan barbara@probesoftware.com, (541) 343-3400 for more information.

On-Site Training:

For your convenience, on-site customized training for your technical staff and scientists in advanced electron probe microanalysis on your instrument can be arranged for our customers worldwide. Please contact Probe Software directly for details.

John Donovan
President, Probe Software, Inc.